

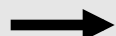
# Productivity Solutions for Healthcare



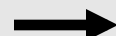
## BUSINESS OVERVIEW

Your goal is helping clinicians be effective and productive at a reasonable cost. You need a communications platform that helps control the complexity of handling ever more patient requests, easily integrates with new bandwidth intensive applications and is built to last. Call Qwest to ask what we have done for thousands of hospitals, clinics and small physicians and to see what we can do for you.

### YOUR CHALLENGES



### QWEST CAPABILITIES



### YOUR RESULTS

1

Keeping patients satisfied

2

Increasing profitability per patient

3

Reducing costs while providing a high level of care

4

Maintaining compliance

- Work with you to create easy call routing solutions
- Implement flexible patient notification systems

- Provider of high bandwidth networks that allow doctors more access to more images in less time
- Help automate workflows to free up clinician time for more skilled activities

- Provide an advanced platform that allows our customers to centrally manage voice, data and applications

- Identify security gaps and smoothly transition to advanced networks where we partner with you to meet compliance goals

- Advanced call routing solutions that meet the needs of patients without staff burden
- A simple way to maintain contact with patients
- More efficient use of doctors time and a greater ability to reach patients
- Ability to remind patients of appointments, prescription refills, etc., without taking staff time
- Receive immediate benefits of an advanced network that increase as the platform is further utilized
- With a partner helping you address security and compliance clinicians can enjoy greater connectivity and access to information

## WHY QWEST?

### KEY DIFFERENTIATORS

- Solutions are adjusted easily to your demands and needs
- Our suite of services help you respond to patients and leverage technology
- Spirit of Service<sup>®</sup> ensures easy resolution to your communications problems

### PROOF POINTS

- Complete suite of products and bundles to meet your needs
- Services can be combined and integrated to meet variations in your voice and data needs
- Data transfers, storage and networks protect patient information so that only authorized users can access data

Qwest delivers reliable, scalable data and voice networking solutions across one of the largest fiber footprints in the U.S. Qwest serves businesses of all sizes, ranging from small business to 95 percent of Fortune 500 companies, with industry-leading service level agreements and award-recognized customer satisfaction. Availability of services varies. Please refer to the following for details: [HTTP://qwest.com/legal/docs/availability.pdf](http://qwest.com/legal/docs/availability.pdf).