

Communications Solutions for Healthcare



BUSINESS OVERVIEW

Your focus is to help clinicians provide great patient care by not concerning them with voice and data networks. To keep improving care, new applications must be implemented – but these rely upon ever more complex ways of moving, storing, securing and using information. That is why at Qwest, we help customers implement advanced networks that can leverage new technologies and improve the flow of information to the point of care and to patients directly, so staff can be free from mundane tasks.

YOUR CHALLENGES



QWEST CAPABILITIES



YOUR RESULTS

1

Increasing time with patients

2

Keeping costs low

3

Ensuring the ability to care for patients anywhere, anytime

4

Maintaining a high level of service in your office

- Enabling patient self-service through easy call routing
- Create notification systems that can be used to remind patients of appointments, prescriptions, etc.

- Integrate voice and data to save bandwidth and let you do more with less

- Provider of Internet Connectivity, Remote Access and Mobility services that expand clinicians' ability to access patient information

- Convert voice mail to e-mail to easily allow clinicians to sort messages
- Enable calls to an office to flow to wherever clinicians may be

- Patients can call for easy self-service, protecting physician and staff time
- Less time reminding patients of appointments with easy notifications

- Sufficient voice and data bandwidth without the expense of adding more lines or upgrading data connections

- Respond to a patient's call without a trip to the office
- Mobile access to patient records

- Easily sort messages to respond to those with the highest priority level first
- Freeing your time to focus on the patients in front of you

WHY QWEST?

KEY DIFFERENTIATORS

- Solutions that give you the power of world-class tools without the cost
- Great account teams to guide you through the maze of technology to the right solutions for your needs

PROOF POINTS

- Award winning customer service
- Communications provider to thousands of small physicians

Qwest delivers reliable, scalable data and voice networking solutions across one of the largest fiber footprints in the U.S. Qwest serves businesses of all sizes, ranging from small business to 95 percent of Fortune 500 companies, with industry-leading service level agreements and award-recognized customer satisfaction. Availability of services varies. Please refer to the following for details: [HTTP://qwest.com/legal/docs/availability.pdf](http://qwest.com/legal/docs/availability.pdf).